# Normandy Questions and Answers

# **QUESTION CATEGORIES:**

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- 3. AIR TRAVEL
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- 5. NORMANDY CHORUS COMPOSITION
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#### PRICING - PAYMENTS - CANCELLATIONS

Total for Land Tour: \$2,649.00 per person - multiple occupancy.

- · Double Room Supplement: \$350 per person extra.
- Single Room Supplement: \$700 per person extra.

Payment Schedule			
\$200.00	Payment due by	6/1/2023	
\$500.00	Payment due by	8/1/2023	
\$500.00	Payment due by	10/1/2023	
\$500.00	Payment due by	12/1/2023	
\$500.00	Payment due by	2/1/2024	
FINAL	Payment due by	4/1/2024	

Cancellation Schedule			
\$200.00	Non-refundable		
\$500.00	Non-refundable after	10/5/2023	
\$1,324.50	Non-refundable after	2/3/2024	
TOTAL	Non-refundable after	5/3/2024	

Registration and fees paid can be transferred to a new traveler but not to an existing traveler.

#### INCLUDED IN THE TOUR PRICE

- 7-nights in tourist class accommodations: 4-nights Normandy and 3-nights Paris
- Full time private motor coaches during the tour
- Full time multi-lingual tour manager/guide for each motor coach
- Tribute at the American Cemetery ceremonies (Brittany and Omaha Beach)
- Parade entry
- Professional performance arrangement for scheduled performances
- · Meals include daily breakfast and dinner
- · Entrances as noted on the tour schedule
- · Guided tours of Paris and Normandy

#### NOT INCLUDED IN THE TOUR PRICE

- · Airline transportation
- Lunches
- Tips for your bus driver (recommended tip amount, approximately 10 euros per person at the conclusion of the tour)
- Tips for your tour manager (recommended tip amount, approximately 15-20 euros per person at the conclusion of the tour)
- Travel insurance (we recommend that each passenger consider purchasing a travel insurance plan to protect against unexpected disruptions to the tour)

PRICING (Land Tour): Currently listed as "\$2,649 per person - multiple occupancy."

Q: What do they mean by "multiple occupancy"?

A: The hotels in Europe are a bit unique when compared to what you would expect in the United States. There isn't a standard room configuration. Depending on which hotels the group stays at, the rooms may fit 2 people, 3 people, 5 people, etc.

Typically, each person would have their own bed (about the size of a twin). Sometimes these beds might be pushed together.

Q: What do they mean by "Double Room Supplement: \$350 per person extra and "Single Room Supplement: \$700 per person extra?

A: If someone wants to guarantee they will be in a double room, then they will need to pay a double room supplement. (The two people in the double room each pay the double room supplement.) If a person wants a single room, then they will need to pay the single room supplement. For example:

A couple wants a room just for themselves. They would pay \$2,649 + \$350 = \$2,999 each. Someone paying for a single room would be paying \$2,649 + \$700 = \$3,349.

Q: Can these prices change once we make our deposits?

A: No, the pricing of the room supplements will not change.

#### **PRICING (Land Tour) - Continued:**

Q: How will those who commit after June 1 be handled and, what is the incentive to sign up on June 1st if you can jump on later in the process?

A: Anyone who signs up after June 1st will need to catch up immediately on previous payments. The deadline for signing up is October 1st. In other years we have been able to handle later sign-ups, but for the 80th anniversary we need set numbers earlier.

MOH Note: We need singer commitment by May 15<sup>th</sup> so we can assess the size and make up of the performing Chorus. Singers and family members committed at that time will be give an individual log in from Historic Programs to make their initial \$200 payment. Additional travelers may wait until October 1<sup>st</sup> but will have to make a \$1200 payment at that time.

#### **CANCELLATION POLICY (Land Tour):**

Q: Is there a policy for Cancellation due to medical issues? One of our members has an elderly wife that concerns him. He might have to cancel if she took a turn for the worse.

A: Our cancellation schedule applies regardless of the reason behind the cancellation. We recommend individuals purchase travel insurance. They can find a policy that works for them. We do have a travel insurance partner, Travelex (https://www.soundep.com/travel-insurance). A good resource is insuremytrip.com, which allows a person to compare multiple policies across different companies at once. I recommend shopping for travel insurance earlier rather than later. While I cannot speak on behalf of travel insurance companies, I have noticed that the most comprehensive policies are only available for one or two weeks after the first payment has been made toward a trip.

Q: Added Concern: We have members concerned about the cancellation timetable since they or family members have unpredictable schedules and health issues. One man wants to take his military children for this amazing trip but they can't predict the timing of leave and/or assignments that far in advance.

A; As mentioned above, in other years I might recommend signing up the children later, but for the 80th anniversary that just isn't possible. The October 1<sup>st</sup> cutoff is firm. They should look into travel insurance and select a policy that will cover them should they need to cancel. They should do this earlier rather than later.

#### **AIR TRAVEL:**

The flier mentions airline transportation is not included.

Q: Will the tour operator provide information on airfares and airlines?

A: If you would like our help arranging group airfare, we would be happy to help. We will do our best to provide you with multiple options to choose from.

Q: Will the tour operator arrange for upgrades?

A: This will depend on which airline we end up using. Some do not allow upgrades to occur on a group booking or limit the kind of upgrades allowed.

Q: May we make our own air travel arrangements?

A: From our perspective, this is fine. It is important to note, however, that the group will not be able to wait on an individual. If an individual does not meet up with the group before the group departs the Charles de Gaulle airport, then it will be the individual's responsibility to catch up with the group.

Q: If so, when can we receive the arrival time for the overnight flight to France on Monday, June 3, 2024, as well as the departure time from Charles de Gaulle airport on Tuesday, June 11, 2024?

A: Airlines do not open up dates for purchase until about 11 months out. Some airlines wait even longer. We begin shopping as soon as dates are open, but it usually takes months for reasonable fares to begin to appear. We will set the required arrival and departure times as soon as we can.

#### **AIRTRAVEL Continued:**

Q: Can we stay and travel longer in Europe at the completion of the tour

A: If you arrange your own airfare, yes. If you are traveling on the group airfare, then perhaps. Each airline has their own policy about "deviations". A deviation is when an individual within a group changes their return so it deviates from the group's return itinerary. Most airlines allow deviations, but they may limit the number within a group or may limit the time period an individual can extend their return date.

#### **ADDITIONAL TRAVEL QUESTIONS:**

Q: What is the Covid policy or requirement?

A: At this time, there are none.

Q: Do we need anything other than a current passport?

A: If you are an American citizen, then no, only a current passport (that does not expire within 6 months of travel) is needed to travel to France. If someone is traveling under a passport from another country, then they will need to research if a travel visa or other documents are required.

Q: What is the average temperature for the tour during that time of year?

A: In Normandy, the average ranges from the 50's to the mid-60's, with a chance of rain. In Paris, the high tends to be in the early 70's.

#### **NORMANDY CHORUS COMPOSITION:**

We are casting a wide net to field the finest choral representation. We performed with 50 men in Pearl Harbor and 27 men and 3 women in Russia. We have set a goal of a minimum of 60 committed singers by May 15<sup>th</sup>, 2023, for Normandy. If we fall below that number, we will have to reconsider our plans.

We are inviting any interested singer regardless of gender, geography, or barbershop affiliation, to apply. We want the best singers for this journey and will set qualification and rehearsal requirements to ensure quality. This is a unique ensemble for Normandy and singers will not have to be Chapter or BHS members. This aligns with our Vision to include varied performance groups in our Chapter.

The current requirements for the traditional competitive male Chorus and Chapter membership remain the same.

#### **PERFORMANCE QUESTIONS:**

There are currently 4 performances scheduled (more are possible)

Q: How long will each performance be (maybe number of songs?)

A: The performances in Paris and Saint Mere Eglise should be no longer than 30 minutes. The performances at the cemeteries will be no more than one or two songs, but the program has not been set.

Q: Can we repeat the performance repertoire?

A: Yes

Q; For the first two performances (June 6 and June 7) they mention Mass Band performance of "Hymn to the Fallen". Do we need to learn this song?

A; Yes.

Q: If so when do we receive the music?

A; There's the possibility of a new arrangement. We are waiting on details.

Q: Will we receive learning tracks?

A: No.

#### **Next Step - by May 1st, 2023.**

- 1. Respond to the survey if planning to attend.
- 2. Point other singers and travelers to <a href="www.mastersofharmony.org">www.mastersofharmony.org</a> and encourage their participation. When they register via the survey, they will receive additional information.

We must have a count of committed singers by May 15<sup>th</sup>, 2023, to determine if we have a viable Chorus. If we do, then we will share the link to begin the payment process with Historic Programs.

The first \$200 payment is due June 1st, 2023.